

Sony Service Company
National Technical Services
A Division of Sony Electronics Inc.
San Diego, Ca 92127

No. E58409831**MODELS:**

XBR-43X830C, XBR-49X830C
XBR-55X810C, XBR-65X810C

Date: 2/8/2017**SERIAL NUMBERS AFFECTED:**

ALL

CHASSIS:

GN1 XFL / XFLL

SUBJECT:

Part Information for Main Board BMFW

SYMPTOM:

Difficulty when using XFL segment board for XFLL segment TV.

CAUSE:

Excessive time needed to install XFL segment BMFW main board into a XFLL segment TV due to different segment. Typically the software needs to be installed 2 times to complete the installation.

SOLUTION:

Segregate the A2072555A/C main board part number to new part numbers specific by model segment. Order new main board by the model number. See table 1.

Table 1

MODEL NUMBER	PART NUMBER (BMFW)	SEGMENT
XBR-43X830C XBR-49X830C	T20170020	XFL
XBR-55X810C XBR-65X810C	T20170010	XFLL